

Privacy information for online event participants

At **Master Builders Solutions Deutschland GmbH** (hereinafter "MBSD" or "we"), the issue of data protection is a top priority. This of course also includes a high degree of transparency. In this light, we would like to inform you on how we process your personal data as our online event participants in the course of preparation and conducting our online meetings, video conferences and/or webinars.

Who is the controller and who is the data protection officer?

The data controller is:

Master Builders Solutions Deutschland GmbH
Dr.-Albert-Frank-Str. 32
83308 Trostberg
Phone Number: +49 8621 86 2561

You may also contact our data protection officer via the e-mail address dataprotection@mbcc-group.com

You may lodge a complaint with our data protection officer or with a supervisory authority, in particular in the country of your habitual residence, place of work or place of the alleged infringement.

Alternatively, you can contact the supervisory authority responsible for us:

Bayerisches Landesamt für Datenschutzaufsicht (BayLDA)
Promenade 18
91522 Ansbach
Germany

1. What personal data do we collect when you register and participate in our online events, for what purpose, and what is the legal basis for this?

1.1 When you visit our website without contacting us or signing in, your browser transmits the following information automatically to our server:

- IP address of your computer
- Information about your browser
- Website that you were on right before you landed on our website
- URL or file requested
- Date and time of your visit
- Volume of data transmitted
- Status information, e.g. error messages

The purpose of this data processing is to

- Send the requested content to your browser. In doing so, we store the complete IP address only to the extent necessary to serve the requested content to you.
- Send your IP address to a service provider to map your public IP address with company- and industry-related information (no personal information). We will store

this industry-related information. In this process, your IP address is not stored at our service provider or in our system at any time.

- Protect us from attacks and to safeguard the proper operation of our website. In doing so, we store said data transiently and with restricted access for a maximum period of 180 days. Excluded from this deletion following a maximum of 180 days is data regarding access required for the further tracking of attacks and faults.

The legal basis for the processing of this data is Art. 6 para. 1 letter (f) General Data Protection Regulation (GDPR). Our legitimate interests are derived from the data processing purposes mentioned above.

1.2 If you register for our online events via a contact form on our website, we receive the following information:

- Contact information (first and last name, address, telephone number, mobile number, fax number and e-mail address)
- Professional data (position / function)
- Further personal data that you provide by fields in a contact form
- Any further information provided voluntarily

At the time of registration, the following data is also saved:

- The date and time of your registration

The purpose of this data processing is as follows:

- Communication with event participants regarding their attendance
- Answering event-related inquiries
- Event preparation, execution and wrap-up
- Safeguarding our justifiable interests, such as reporting and gathering information on internal events, company-related news and documentation
- Public relations
- Interest groups
- Marketing communications with the event participants

It is necessary to process the above categories of personal data to achieve these purposes. Any other personal data processed during the registration procedure is used to prevent misuse of the contact form and ensure the security of our technical information systems.

The legal basis for the processing of this data is Art. 6 para. 1 letter (f) GDPR. Our legitimate interests are derived from the data processing purposes mentioned above, in particular organizing and executing the event, answering your requests, planning, carrying out and managing the (contractual) business relationship between ourselves and our customers and business partners, carrying out customer surveys, marketing campaigns, market analyses, raffles, competitions or similar campaigns.

You have the right to object, at any time, to the processing of your personal data for the purposes of direct marketing (Art. 21 para. 2 GDPR).

For our events' registration process, we use what is known as the "Double Opt-In" procedure. When you register on our website, you will receive an e-mail to the e-mail address provided during registration asking you to confirm your registration.

The purpose of this data processing is to

- prevent incorrect or unauthorized e-mail addresses being used for registration

The legal basis for the processing of your e-mail address for the Double-Opt-In procedure is Art. 6 para. 1 letter (f) GDPR. Our legitimate interests are derived from your registration to our online event, this representing a relevant and appropriate relationship in the sense of recital 47 of the GDPR, as well as from the fact that the provision of information about new products or services as well as activities and events, is common in the business and both expected and appreciated by the majority of our customers.

1.3 If during the online event, you contact us via a chat / a contact form, we receive the following information:

- Contact information (first and last name, address, telephone number, mobile number, fax number and e-mail address)
- Further personal data that you provide by fields in a contact form
- Any further information provided voluntarily

At the time of sending the message, the following data is also saved:

- The date and time of your message

The purpose of this data processing is to

- Process your message

The legal basis for the processing of this data is Art. 6 para. 1 letter (f) GDPR. Our legitimate interests are derived from the data processing purposes mentioned above, in particular answering your requests, ensuring our overall responsiveness and evidence in case of any questions or disputes.

If we want to audio and/or video record online meetings, we will inform you transparently in advance and will ask for your consent.

2. How do we use cookies on our website?

2.1 Cookies are small files that may be stored on your device by a website. When you visit our website, we will inform you about how we use cookies through our cookie banner. The cookie banner and website will differentiate the respective cookies by their nature and implement an opt-in consent where this is legally required. Cookies requiring an opt-in consent will be deactivated on our website, until you give your prior, explicit consent.

Some cookies will be always activated as they are necessary for the operation and the functioning of the website. The legal basis for such cookies will be Art. 6 para. 1 letter (f) GDPR (our legitimate interest in a proper functioning of the website). Therefore, you will not be asked to give your consent to the activation of these cookies.

Other cookies, e.g. analytical or performance measurement cookies, are used to collect information about how you interact with our website and allow us to remember you. We use this information in order to improve and customize your browsing experience and for analytics and metrics about our visitors both on this website and other media. Our cookie banner will offer you the option to give or deny your consent for the activation of these cookies. The legal basis for such cookies is Art. 6 para. 1 letter (a) GDPR.

If you decline the use of cookies necessary for more than the functioning of this website, your information won't be tracked when you visit this website. A single cookie will be used in your browser to remember your preference not to be tracked.

2.2 We offer you the possibility to edit your cookie settings right away through our cookie banner. However, most internet browsers are set up by default to accept cookies. If you also want to change your browser settings in order to refuse or delete cookies (or similar technologies) for any other websites, please refer to the help and support area on your browser for instructions on how to block or delete cookies. Please note you may not be able to take advantage of all the features of our website, including certain personalized features, if you delete or refuse cookies.

2.3 The following cookies are necessary for the smooth operation and specific services of our website:

Cookie	Purpose	Deletion
MBS Country Language Selector	The cookie is only set and stored with the value "true" when a user hits a selection value in the country and language sector, provided that the automatic display of the same is active. Otherwise the cookie doesn't exist.	1 year after you visit our site. Will be deleted as soon as you clear your cache or close your browser.
ASP.NET SessionId	Unique browser session. Currently only needed for the CAPTCHA.	Will be deleted as soon as you clear your cache or close your browser.
File_Download	Only set if a document download occurs in the same window (via a hidden iFrame).	Current query, then immediately validated.
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FedAuth	Ensures the logged on access after a user has successfully logged in.	Will be deleted as soon as you clear your cache or close your browser.
[UserName]_userProject	Stores temporary information about the user/account status for corresponding UI handling: newsletter, user locked, draft for administrators.	Will be deleted as soon as you clear your cache or close your browser.
[UserName]_tempData	Stores temporary information about the user/account status for corresponding UI handling: newsletter, user locked, draft for administrators.	Will be deleted as soon as you clear your cache or close your browser.
Idsrvauth Idssrvauth	Ensures logged in access after a user logs in successfully.	Will be deleted as soon as you clear your cache. If "keep me logged in" selected: 1 year after you visit our site.
IdSrvUserLang	Saves the currently selected language so that it will be displayed again the next time you visit.	1 year after you visit our site.
wsfedsignout	Saves the return URL back to the external application for after a successful login/logout process during the same session.	Will be deleted as soon as you clear your cache or close your browser.
	Saves the currently selected language so that it will be displayed again the next time you visit.	

Cookie	Purpose	Deletion
JSESSIONID, Server Session	Single cookie placed on the users device during their session so the server can identify the user.	Cookie expires when the browser session ends.
BIGipServer~partitionsaas_prodcdc12_to production~lb91d270c3-1381, Session	LoadBalancer Cookies create “server stickiness” during a users session to increase performance and experience.	Cookie expires when the browser session ends.

2.4 We use the following cookies to measure our web audience:

Cookie	Purpose	Deletion
atidvisitor	This cookie by the analytics tool AT Internet enables the tracking of the list of sites encountered by the visitor and the storage of identified visitor information. If the cookie is deleted, a new visitor is counted for visitors returning to the website as there is a lack of identified visitor information.	Will be erased 6 months after your visit (modifiable).
atreman	Through this AT Internet cookie a prior attribution campaign is being memorized. If the cookie is deleted, the prior attribution of campaigns is not possible anymore.	Will be erased 30 days after your visit (modifiable).
atredir	This cookie allows AT Internet to keep the information which is transmitted during a JavaScript redirect to measure the traffic source. If the cookie is deleted, the information which was transmitted during a redirect is lost.	Will be stored for 30 seconds by default (modifiable).
atsession	This cookie allows AT Internet to keep the information which is transmitted during a JavaScript redirect to measure the traffic source. If the cookie is deleted, the information which was transmitted during a redirect is lost.	Will be erased 30 minutes after your visit (modifiable).
atuserid	Through this cookie by AT Internet the Visitor ID for first-party cookie sites is stored. If it is deleted, there is no unique visitor ID for first-party cookie sites available.	Will be erased 13 months after your visit (modifiable).
idrxvr	This third-party cookie by AT Internet allows to collect the main visitor ID through which the cross-domain processing of unique visitors is enabled. The cookie presents the technical value which is linked to the identified visitor management. If it is deleted, there may be changes in the determination of a visit/visitor.	Will be erased 13 months after your visit.
tmst	The AT Internet - Timestamp third-party cookie is indicating the date of placement of the main visitor ID cookie. If it is deleted, there may be changes in the determination of a visit/visitor.	Will be erased 6 months after your visit.
Id	We use the DoubleClick cookie to collect data regarding user interactions with ad impressions and other ad service functions in relation to our website.	2 years after you visit our site.
utag_main	The Tealium Tag Management library creates and manages a single cookie called utag_main. Within that cookie are several built-in values that keep track of the anonymous visitor session. Such as a unique identifier for the session and a Unix/Epoch time stamp in milliseconds.	1 year after you visit our site.
visitor_id	The visitor cookie includes a unique visitor ID and the unique identifier for your account. For example, the cookie name visitor_id12345 stores the	Will be erased 13 months after your visit.

Cookie	Purpose	Deletion
	visitor ID 1010101010. The account identifier, 12345, makes sure that the visitor is tracked on the correct Pardot account. The visitor value is the visitor_id in your Pardot account. This cookie is set for visitors by the Pardot tracking code.	
pi_opt_in	The visitor cookie contains the account ID and stores a unique hash. For example, the cookie name visitor_id12345-hash stores the hash “855c3697d9979e78ac404c4ba2c66533”, and the account ID is 12345. This cookie is a security measure to make sure that a malicious user can't fake a visitor from Pardot and access corresponding prospect information.	Will be erased 10 years after your visit
visitor_id-hash	This LPV cookie is set to keep Pardot from tracking multiple page views on a single asset over a 30-minute session. For example, if a visitor reloads a landing page several times over a 30-minute period, this cookie keeps each reload from being tracked as a page view.	Will be erased 10 years after your visit.
JSESSIONID	Session Cookie for tracking session.	Session.
ROUTE	Session Cookie used internally for load balancing.	Session.
__utma	Internal System Tracking in Commerce Cloud.	2 years.
__utmb	Internal System Tracking in Commerce Cloud.	1 day.
__utmc	Internal System Tracking in Commerce Cloud.	Session.
__utmt	Internal System Tracking in Commerce Cloud.	Session.
__utmz	Internal System Tracking in Commerce Cloud.	6 months.
acceleratorSecure		Session.
GUID	Session cookie.	
ebstorefrontRememberMe	Accelerator storefronts support Remember Me Authentication (Soft Login), which automatically logs a customer into the storefront based on this cookie.	2 weeks.

2.5 We have integrated HubSpot, a customer relationship analysis service, into our website. HubSpot uses what are known as “web beacons” and cookies that are stored on your computer.

The operating company is HubSpot Inc., 25 First Street, 2nd Floor, Cambridge, MA 02141 USA. You can find HubSpot’s privacy policy at: <https://legal.hubspot.com/de/privacy-policy>

If, while on our website, you

- register for our online events via a contact form

and you have given consent via the cookie banner to the use of more than necessary cookies by our website, HubSpot will use the cookies listed below to collect the described data:

Cookie	Purpose	Deletion
_hstc	The main cookie for tracking visitors. It contains the domain, utk (see below), initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and increments for each subsequent session.	13 months after you visit our site.

Cookie	Purpose	Deletion
hubspotutk	This cookie is used to keep track of a visitor's identity. This cookie is passed to HubSpot on form submission and used when deduplicating contacts.	13 months after you visit our site.
_hssc	This cookie stores the sessions. This is used to decide if the session number and timestamp in the _hstc-Cookie should be increased. It contains the domains, view count (increases every page view in a session) and the session start timestamp.	30 minutes after you visit our site.
_hssrc	Whenever HubSpot changes the session cookie, this cookie is also set. We set it to 1 and use it to determine if the user has restarted their browser. If this cookie does not exist during cookie management, we assume it is a new session.	Will be deleted as soon as you close your browser.

If you decline the use of cookies necessary for more than the functioning of this website, HubSpot will set the following necessary cookies to ensure that your wishes are honored.

Cookie	Purpose	Deletion
_hs_opt_out	This cookie is used by the opt-in privacy policy to remember not to ask the user to accept cookies again. This cookie is set when you give users the choice to opt out of cookies.	13 months after you visit our site
_hs_do_not_track	This cookie can be set to prevent the tracking code from sending any information to HubSpot. Setting this cookie is different from opting out of cookies, which still allows anonymised information to be sent to HubSpot.	13 months after you visit our site
_hs_initial_opt_in	This cookie is used to prevent the banner from always displaying when visitors are browsing in strict mode.	7 days after you visit our site

3. To what recipients do we transmit your data?

We transmit the personal data mentioned in Sections 1.1 to 1.3 to data processors based in the European Union. Such data processors process personal data only on instructions from us and the processing is carried out on behalf of us.

The personal data mentioned in Section 2.5 is transmitted to the operator HubSpot. The data processing by HubSpot is based on the standard contractual clauses pursuant to the European Commission Decision of 5 February 2010.

If we conduct an online event in cooperation with our cooperation partners, we may ask for your consent to share your personal data with them. We will not transmit your personal data to our cooperation partners unless you have explicitly agreed to this.

4. How do we protect your personal data?

We implement technical and organizational measures to ensure an appropriate level of security to protect your personal data against accidental or unlawful alteration, destruction, loss or unauthorized disclosure. Our security measures will be continuously enhanced in line with technological developments.

5. What rights do you have?

You have certain rights under the GDPR:

Right of access: You have the right to receive information about your personal data processed by us and about certain other pieces of information (such as, for example, what is provided in this Privacy notice).

Right to correction: If your personal data is inaccurate or incomplete, you have the right to have your personal information rectified.

Right to deletion: Based on what is known as 'the right to be forgotten', you can request the deletion of your information regarding such personal data where we are under no retention obligation. The right to deletion is not free from exceptions. We have the right to continue using your personal data if such use is necessary for compliance with our legal obligations or for the establishment, exercise or defense of legal claims.

Right to restrict processing: This right concerns the restriction of the use or type and manner of use of your data. Please note that this right is limited in certain situations. When we are processing your personal information that we collected from you with your consent you can only request restriction on the basis of: (a) inaccuracy of data; (b) where our processing is unlawful and you don't want your personal information erased; (c) you need it for a legal claim; or (d) if we no longer need to use the data for the purposes for which we hold it. When processing is restricted, we can still store your information, but may not use it further. We keep lists of people who have asked for restriction of the use of their personal information to make sure the restriction is respected in future.

Right to data portability: This refers to your right to request that we copy, move or transfer, where technically feasible, your personal information in a structured, commonly used and machine-readable format, for your own purposes.

Right to object: You can object to our use of your personal information including where we use it for our legitimate interests, particularly in the case of direct marketing.

Right to withdraw consent: If you have given your consent to us processing your personal data, you have the right to withdraw your consent at any time. Any such withdrawal of consent does not affect the legality of processing carried out based on the granting of consent until the point of withdrawal.

The exercise of these rights is free of charge for you. However, you are required to prove your identity with two pieces of approved identification. We will use reasonable efforts consistent with our legal duty to supply, correct or delete personal information about you in our filing system.

To make inquiries or exercise any of your rights set out above, please contact us by e-mailing or write to us. We will endeavor to respond within 30 days. You can find our contact details at the top of this Privacy notice.

If we receive formal written complaints, we will contact the person who made the complaint to follow up. If necessary, we will work with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints that we cannot resolve directly. If you are not satisfied with the way any complaint is handled that you make in relation to how your personal information is processed by us, then you may refer your complaint to the relevant data protection supervisory authority (see section at the top).

6. Data protection for minors

This website and our events are intended to be used by persons aged 18 and older. We do not seek to collect information about persons under the age of 18.

No information should be submitted to or posted on the website by persons younger than 18 years of age. If such a person submits personal information via the website, we shall delete that information as soon as we are made aware of their age and thereafter shall not process it any further.

February 2021